



## SmartRooms Hardware Specifications – Mac

**Note:** These specifications below will apply to SmartRooms Multi-User (Server) environments.

SERVER HARDWARE MAC SPECIFICATIONS	
<b>Operating System</b>	macOS 10.13 (High Sierra) through to macOS 10.14 (Mojave)
<b>Processor</b>	Intel© Core i5 or above
<b>RAM</b>	16GB or more
<b>Hard Drive</b>	500GB SSD or more
<b>CD ROM</b>	Optional SuperDrive (DVD-R/CD-RW)
<b>Monitor</b>	Built in monitor or compatible external monitor running at a resolution of 1024 x 768 or better.
<b>Backup Media</b>	On-premise NAS, external hard disk drives Backup to cloud storage optional but recommended as a secondary backup strategy Please check with your IT support contact for a robust backup strategy.
<b>Network</b>	Gigabit ethernet recommended. Wi-Fi connectivity for server connections is not recommended.
<b>Internet / Remote Access</b>	Bare minimum ADSL2+ broadband connection for remote support and software updates. Applications for downloading pathology and radiology results should not be run on the server – this should be installed on the medical practitioner’s computer.  Please ensure that the Splashtop SOS ( <a href="https://sos.splashtop.com">https://sos.splashtop.com</a> ) is copied to the desktop for easy usage by practice staff in case of a remote access session.

**Please Note:** *The server machine must be a dedicated server. The server cannot be used as a workstation or as a terminal server for remote access. SmartRooms is not tested to run on operating systems other than those listed, including any future releases of Apple macOS operating systems. If you are purchasing new hardware with a newer version of Mac, you should check with your IT support contact about downgrading to a supported operating system, or reach out to DoctorWare Support for more information.*



**Note:** These specifications below will apply to SmartRooms Central, SmartRooms Clinical and SmartRooms Multi-User (Client) environments.

WORKSTATION MAC SPECIFICATIONS	
<b>Operating System</b>	macOS 10.13 (High Sierra) through to macOS 10.14 (Mojave)
<b>Processor</b>	Intel© Core i5 or above
<b>RAM</b>	8GB or more
<b>Hard Drive</b>	250GB SSD or more
<b>CD ROM</b>	Optional SuperDrive (DVD-R/CD-RW)
<b>Monitor</b>	Built in monitor or compatible external monitor running at a resolution of at least 1920 x 1080, minimum 21" in size.
<b>Label Printer</b>	Dymo Label Writer, USB-connected or network shared for use by other computers
<b>Backup Media</b>	On-premise NAS, external hard disk drives Backup to cloud storage optional but recommended as a secondary backup strategy Please check with your IT support contact for a robust backup strategy.
<b>Network</b>	Gigabit ethernet recommended. Equivalent WiFi adapter may also be used, but Wi-Fi connectivity for workstation connections is not recommended.
<b>Remote Access</b>	Please ensure that the Splashtop SOS ( <a href="https://sos.splashtop.com">https://sos.splashtop.com</a> ) is copied to the desktop for easy usage by practice staff in case of a remote access session.

**Note:** Apple Mac computers with a Retina monitor, 4K or 5K display may experience slight blurriness in some areas of SmartRooms. This is due to SmartRooms not being a high-resolution/4K compliant application at this stage.

**FOR ANY FURTHER DETAILS OR TO DISCUSS SPECIFIC ITEMS OF EQUIPMENT,  
PLEASE CONTACT OUR OFFICE ON  
03 9499 4622 / SUPPORT@DOCTORWARE.COM.AU**